Privacy and confidentiality

At Teeny Totswe recognise that we hold sensitive/confidential information about children and their families and the staff we employ. This information is used to meet children’s needs, for registers, invoices and emergency contacts. We store all records in locked cabinets in line with data protection registration and any information shared with the staff team is done on a ‘need to know’ basis and treated in confidence.

**Legal requirements**

* We follow the legal requirements set out in the National Minimum Standards for Regulated Childcare for children up to the age of 12 years and its associated regulations
* We follow the requirements of the Data Protection Act 2018 and the Freedom of Information Act 2000 with regard to the storage of data and access to it.

**Procedures**

It is our intention to respect the privacy of children and their families and we will do so by:

* Storing confidential records in a locked filing cabinet or on the office computer that is password protected. Ensuring staff, student and volunteer inductions include an awareness of the importance of confidentiality and that information about the child and family is not shared outside of the nursery other than with relevant professionals who need to know that information. It is not shared with friends and family, discussions on the bus or at the local bar. If staff breach any confidentiality provisions, this may result in disciplinary action and, in serious cases, dismissal. Students on placement in the nursery are advised of our confidentiality policy and required to respect it
* Ensuring that all staff, volunteers and students are aware that this information is confidential and only for use within the nursery and to support the child’s best interests with parental permission
* Ensuring that parents have access to files and records of their own children but not to those of any other child, other than where relevant professionals such as the police or local authority children’s social care team decide this is not in the child’s best interest
* Ensuring all staff are aware that this information is confidential and only for use within the nursery setting. If any of this information is requested for whatever reason, the parent’s permission will always be sought other than in the circumstances above
* Ensuring staff do not discuss personal information given by parents with other members of staff, except where it affects planning for the child's needs
* Ensuring staff, students and volunteers are aware of and follow our social networking policy in relation to confidentiality
* Ensuring issues concerning the employment of staff remain confidential to the people directly involved with making personnel decisions
* Ensuring any concerns/evidence relating to a child's personal safety are kept in a secure, confidential file and are shared with as few people as possible on a ‘need-to-know’ basis. If, however, a child is considered at risk, our child protection policy will override confidentiality.

All the undertakings above are subject to the paramount commitment of the nursery, which is to the safety and well-being of the child.

**Staff and volunteer information**

* All information and records relating to staff will be kept confidentially in a locked cabinet
* Individual staff may request to see their own personal file at any time.

|  |  |  |
| --- | --- | --- |
| **This policy was adopted on** | **Signed on behalf of the nursery** | **Date for review** |
| *7th June 2019* |  | *7th June 2020* |