

Important Information

We will deliver your meal in a temperature controlled vehicle at the requested time.

The vehicle's oven, fridge and cabin are regularly disinfected and the driver will apply anti-virus gel before handling any containers and food packaging.

Please be available at the time of delivery as we will leave your order outside your door so that we may prevent any contact between you and the delivery driver.

By phone or sounding of the vehicle's horn the driver will warn you of arrival of your order.

We will only take digital payment which normally is processed prior to delivery.

Note that all deliveries will only be made to the address to which the payment method is registered. If alternative payment method are required please discuss this prior to delivery.

A few tips

Please have your oven on at 65 Celsius so you can put all hot food on arrival immediately in the oven to prevent cooling down whilst serving up.

Place your plates, bowl etc. in the oven at 65 Celsius 20 minutes prior to arrival so they keep your food hot whilst serving up.

Most ovens have a "warm" setting which is normally 65 Celsius. Otherwise keep your plates etc at a temperature setting which allows you to only just hold plates with bare hands. If you can't touch them with bare hands they are too hot!

Consider placing chilled foods in a refrigerator on arrival during hot temperatures.

The Trotting Chef

Tel 07951884404 or 01793 849481
ramselaar@hotmail.co.uk