

## Oak Glen Surgery Patient Participation Group

### Meeting Notes

**Date: Thursday 27<sup>th</sup> May 2021, Time: 6:15pm – 7pm**

- Attendees – Dr Hafiz, Angeline Nicholson, Practice Manager, JA, JH, JS & CS, FP (Zoom Meeting)
- Apologies – DJ, AJ, FS
- Review of last minutes
- Practice Update – Dr Hafiz  
Appointment System – update on new way of working. Clinician Telephone Triage in the first instance and face to face appointments arranged thereafter accordingly.
- Update on Covid vaccination clinics  
2<sup>nd</sup> Vaccines being arranged, clinics nearly completed.
- Staff Update  
Sister Sandra Smith - Advanced Nurse Practitioner works Mon, Tues, Wed & Fri.
- Friends and Family Test suggestions and comments, Survey feedback.
- AOB  
NHS Digital data collection – further information about data collection can be located on the Practice website via the ‘Contact Us’ tab and ‘Privacy Policies’.  
PPG Meetings face to face – will be confirmed.  
E-Consultations – to access via website.
- PPG Meeting dates 2021:  
~~Thursday 22<sup>nd</sup> July 2021, 6:15pm – 7pm~~ **New date: Thursday 12<sup>th</sup> August 2021, 6:15pm**  
Thursday 21<sup>st</sup> October 2021, 6:15pm – 7pm